

ORIGINATOR: CHIEF CONSTABLE

PAPER NO: AP17/46

**SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL –
1 SEPTEMBER 2017**

**SUBJECT: PERFORMANCE PRIORITIES MONITORING REPORT –
1 JULY 2016 TO 31 JUNE 2017**

SUMMARY:

1. This report shows the Constabulary's performance between July 2016 and June 2017 against some of the Police and Crime Commissioner's new performance priorities.
2. A summary of the actions being taken to improve or maintain performance is included for each priority area.

RECOMMENDATION:

1. The Accountability and Performance Panel is asked to consider the report and provide comments to inform future performance monitoring reports.

DETAIL OF THE SUBMISSION

1. KEY ISSUES FOR CONSIDERATION

General Overview

- 1.1. This report is based upon some of the performance priorities set within the Police and Crime Plan. It shows performance for the period from 1 July 2016 to 30 June 2017.
- 1.2. The paper details each priority in turn and makes an assessment of performance against the three-year average. In addition to this, and where appropriate, comparison is made with other Police forces or national averages.
- 1.3. The report is not designed to reflect localised performance problems but to provide an overview against each priority and an outline of the action being taken to improve or maintain performance.

Executive Summary

- 1.4. Like most police forces in England and Wales, Suffolk Constabulary has seen a large increase in demand, demonstrated by rises in 999 calls, emergency incidents, overall crime and in particular, 'hidden' crimes like domestic abuse and serious sexual offences.
- 1.5. Despite this increase in demand, and having undergone significant reorganisation in recent years, the Constabulary has maintained and improved performance in several key areas. The number of domestic abuse and serious sexual offences investigations that are solved has increased, as has the number of 999 calls answered within ten seconds, and the number of emergency incidents arrived at within target time. Public confidence in Suffolk Constabulary remains above 80% and the Constabulary continues to act proactively to protect the public.
- 1.6. The attached report explores many of these positive developments in more detail. It also describes a number of the challenges the Constabulary still faces, including continued rises in the number of crimes recorded and the proportion of some cases in which victims do not support police action. There are detailed descriptions of the actions the Constabulary is taking in respect of a number of police and crime plan objectives which are not yet being met, including community priorities and non-emergency call handling.

2. FINANCIAL IMPLICATIONS

- 2.1. The performance of the Constabulary depends on the level of available resources to tackle each of the priority areas. In the current financial climate every effort is being made to maintain front line policing in order to ensure performance against these priorities can be maintained or improved.

3. OTHER IMPLICATIONS AND RISKS

- 3.1. None.

ORIGINATOR CHECKLIST (MUST BE COMPLETED)	PLEASE STATE 'YES' OR 'NO'
Has legal advice been sought on this submission?	No
Has the PCC's Chief Finance Officer been consulted?	No
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	Yes
Have human resource implications been considered?	Yes
Is the recommendation consistent with the objectives in the Police and Crime Plan?	Yes
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	Yes
Has communications advice been sought on areas of likely media interest and how they might be managed?	Yes
Have all relevant ethical factors been taken into consideration in developing this submission?	Yes