

**ORIGINATOR: Ipswich Community Safety  
Partnership**

**PAPER NO. AP13/63**

**SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL – 5 December 2013**

**SUBJECT: Funding to Ipswich Community Safety Partnership 2013/2014**

**SUMMARY:**

The Police & Crime Commissioner allocated a total of £220,763.00 to Suffolk Community Safety Partnerships (CSPs) which was distributed to individual CSP's following a model previously used in Suffolk – basing funding on BCS statistics.

Ipswich CSP were allocated £51,783.34 for 2013/2014.

Ipswich CSP has, to date commissioned the following:

1. Anti-Social Behaviour Administration post for a further twelve months April 2013 – end of March 2014. **(£25,000)**
2. Match funded PCSO Shoesmith deployed via Ipswich Central SNT. 50% funding of **£14,000.**
3. Town Pastor scheme in Ipswich funding of **£5,000** agreed on 23 October 2013.

Remaining funding of £7783.00.

**RECOMMENDATION:**

That the PCC notes the above information and provides feedback on the progress to date of the above mentioned commissioned activity of Ipswich CSP.

## **DETAIL OF THE SUBMISSION**

### **1. KEY ISSUES FOR CONSIDERATION:**

#### **(1) Anti-Social Behaviour Administrator.**

**As previously stated at the August Accountability and Performance Panel**, it should be noted that Ipswich ASB team processes a high proportion of high risk cases, which are prioritised over medium risk cases.

- a. This post has been funded by Ipswich CSP for a number of years on an annual basis.
- b. This post is considered to be an integral component of service delivery for the ASB team in Ipswich.
- c. The main duties of this post are to support the activity of the ASB team in the following ways:
  - Provide administration support to monthly Case Conference meetings.
  - Deputise for ASB team, members in their absence.
  - Administration management of the E-cins system.
  - Provide E-cins assistance and training to new users.
  - Update E-cins case information when required on behalf of the ASB team.
  - Provide case support to the ASB team.
  - Take telephone calls from stakeholders and members of the public.
  - Manage the ASB reporting line.
  - Liaise with and provide support to Suffolk Family Focus.
  - Research police systems and handle multi agency enquiries.
  - Collation of data including, Risk Assessment Matrix (RAMS), Anti-Social Behaviour Contracts (ABCs) and Community Resolutions.
  - Research and collection of information for anti-social behaviour contracts (ASBOs) and crack house closures.
  - Arrange, support and administer the Regulatory and Enforcement Partners (REAP) monthly meetings.

#### **Performance data**

The main area of update on this working activity is the continuation of the role. The full time post holder returned from maternity leave in October. There was a short period of transition during this time as in addition to a change in personnel with the administration post, the ASB Team Leader, Andy Solomon, left his role in October. The recruitment process for the role is currently on-going and work has continued during this time.

#### **Outcomes**

This role continues to be considered as integral to supporting the team to be able carry out vital community engagement work, case management and multi-agency partnership working.

The ASB administration post contributes and links to the following priorities of the PCC policing plan 2013/2017:

- Vulnerable people.
- Victims of crime.
- Supporting families.
- ASB.

Further outcomes of this role, in demonstrable performance work activity can also be seen in Appendix A.

## **(2) Match funded PCSO.**

**As previously stated at the August Accountability and Performance Panel**, the post holder is situated in Ipswich Central SNT area. The arrangements for deployment as a match funded PCSO cover the Norwich Road area of Ipswich, specific to Civic Drive and through Norwich Road, to the junction with Chevallier Street and Valley Road. PCSO Shoemith covers a wider surrounding area also. Please see appendix B for a map of the area.

### **Background and context.**

- This post has been previously funded under a three year contract agreement, which came to an end in April 2013.
- There has been one post holder in this role.
- 50% of funding was agreed for this post to continue for another twelve months by Ipswich CSP.
- The purpose of this role is to engage with the community, gain community led intelligence, work with local residents and business to challenge perceptions, promote the area in a positive way along with supporting groups to engage with services in Ipswich. Another aspect of this role is to deliver safety information in an accessible way.
- The area of deployment is a locality of town which is diverse and at times a challenging area for partner agencies, with a number of crime and disorder related issues occurring over the last few years.
- The PCSO has been instrumental in addressing some of the problems in the area. PCSO Shoemith has been involved in a host of community based and engaging initiatives with noted success.
- PCSO Shoemith (the postholder) has been recognised for her work by winning the Archant Award in 2011. PCSO Shoemith was also nominated for PCSO of the year award, a national nomination in 2011. PCSO Shoemith has also been recognised in Suffolk for her partnership work and successful community engagement.
- PCSO Shoemith has been an integral Officer involved in the Jubilee Park area of Ipswich, where there have been significant challenges for partners. A dispersal order is currently in place in this area.

### **Performance Monitoring August – December 2013.**

- A cycle safety event was organised and took place on Thursday 17 October 2013 on Barrack Corner in Ipswich. This was a multi-agency event which included Suffolk County Council's Road Safety Team, Ipswich Borough Council's Community Safety Team and Suffolk Constabulary.
- Cycle safety information was circulated in Russian, Lithuanian, Latvian and English.
- The event ran from 16:00 – 20:00, with a constant flow of community members engaging with the team.

### **Outcomes specific to this project**

Security marker and registered to immobilise:

- 25 bikes.
- 20+ Reflective wristbands.
- 26 Cycles were checked and defects corrected.

### **On-going work**

- Hosting regular drop in surgeries at a local Portuguese Café approximately every 6 weeks (23 August 26 October) along with surgeries for retired residents in Cumberland Tower. Surgeries are also held at the Kurdish Community Centre, the International

Church in Burlington Road and Stepping Stones, a supported housing organisation with residents with mental health needs.

- St Matthews Street has been an area of focus regarding street drinking, PCSO Shoemith has been involved in this area, working with Ipswich Borough Council's Community Safety Team and Suffolk Constabulary's Crime Reduction team.
- A traffic enforcement operation took place in August following resident complaints regarding contravention of parking restrictions and vehicles regularly travelling the wrong way through a one way street. Whilst only two tickets were issued, it is hoped to host another more impactful operation in the new year.
- Working with LETS a language school which hosts international students during the summer months. This work has been continued into the autumn with further workshops requested. The content of the sessions include information about law and order in England, how the police work, alcohol information, advice regarding legislation on littering and general conduct whilst visiting Ipswich. Information is provided in an interactive and accessible way. Workshops have taken place on the following dates:
  - 2 August
  - 23 September
  - 1 November
  - 5 November
  - 28 November
- On 26 October 2013 home security advice was provided to residents where properties were identified as being at higher risk of burglary. Multi-lingual advice was provided to residents.
- Attendance at the Refugee Support Forum approximately every 3 weeks, engaging with community members from a variety of different nationalities.
- Attendance at a Roma group at the British Red Cross centre on 16 October 2013, providing an engagement opportunity with this community group.
- Home security events were held on 29 September, 8 October and 27 October following concerns regarding homes vulnerable to burglaries. The events took place from 15:00-18:00. The locations of the events were Barrack Corner and Clarkson Street. Information was handed out to a number of local residents from a cross section of community groups. Information was provided in a number of different languages.
- Contact has been made with a new assisted living development for retired residents on London Road. A number of visits have been carried out in October and November, offering safety information regarding the local area and home security.
- Trained in the PREVENT strategy and working with people potentially vulnerable to radicalisation. Ginny is able to gather intelligence from the local community through building positive relationships with community groups from a number of different countries. This is done through her surgeries; drop ins, women's groups as mentioned above as well general patrol work in the area.

The 50% CSP funding for this post contributes and links to the following priorities of the PCC policing plan 2013/2017

- Vulnerable people.
- Victims of crime.
- Supporting families.
- ASB.
- Addressing business crime.
- Reducing house burglaries.
- Substance misuse.

This post also attributes to the following outcomes

- Increased PCSO presence in the area.
- Development of community engagement.
- Building positive community relationships with the constabulary.

- Development of further work through engagement activity – ie, women’s groups, drop in surgeries.

### (3) Ipswich Town Pastors

At the last CSP meeting on Wednesday 23 October 2013, £5,000 of a requested £11,500 was allocated to the Ipswich Town Pastors scheme.

The scheme has been operational for over seven years in the area. The work of the Town Pastors is widely recognised in Ipswich and surrounding areas by partnership agencies. The value of the work that is carried out over the weekends continues to be considered as a vital part of managing a safer night-time economy.

The Town Pastors provided the following financial information, regarding the breakdown of their costs.

|                                  |  |
|----------------------------------|--|
| <b>Co-ordinator costs</b>        | £11,500  |
| <b>Uniforms</b>                  | £1500  |
| <b>Equipment &amp; materials</b> | £4000 (50% of these costs is the hire of the town link radios) |
| <b>Stationery &amp; admin</b>    | £1000  |
| <b>Training</b>                  | £2500  |
| <b>Accommodation</b>             | £500   |
| <b>Insurance</b>                 | £500   |
| <b>Contingency</b>               | £1500  |
| <b>Latitude</b>                  | £6000  |
| <b>Total</b>                     | <b>£29,000</b>   |

Funding was requested as contributions towards the costs listed above, with the exclusion of contribution to the Co-ordinator costs and Latitude festival.

Other funding has been sought from the following organisations/income generating work.

- Grants from Suffolk Foundation
- Donations from supporters such as churches and other voluntary organisations.
- Latitude festival income

**Performance data which outlines the working activity of the Town Pastors is provided, as Appendix D**

## 2. FINANCIAL IMPLICATIONS:

|                                     |         |
|-------------------------------------|---------|
| Anti-Social Behaviour Administrator | £25,000 |
| Match funded PCSO                   | £14,000 |
| Ipswich Town Pastors                | £5,000  |

## 3. OTHER IMPLICATIONS AND RISKS:

Ipswich CSP made the decision to allocate funding to the above mentioned posts. Both decisions were made with the knowledge that there are some risks in funding posts for a twelve month timescale. Funding decisions were based on local priorities outlined by the Strategic Assessment process as well as the priorities of the PCC.

**Information below is the same as previously stated at the August Accountability and Performance Panel and has not changed.**

Both posts are situated within Suffolk Constabulary and this section will consider both separately.

**1) ASB administration**

The post is based in Ipswich Borough Council within the ASB team as part of Community Protection. The full time post holder is normally part of the RMU Police unit. The daily line management is provided by the ASB Team Leader at Ipswich Borough Council; however the appraisal process is delivered through Suffolk Constabulary.

**Risks to funding this role:**

This is an annual contract funded by Ipswich CSP, who subject to confirmation may not have a budget available in 2014/2015.

Loss of this vital post will have a detrimental effect on the current level of service provided by the ASB team in Ipswich.

The ASB team leader and two police officers will most certainly have to revert to substantially more time in the office, resulting in incoming calls from the public being missed, the E-cins case management system not being updated with current information and training to new users would be more challenging to provide.

Opportunities to overcome this risk are being explored to forward plan and develop a more sustainable solution.

**2) Match Funded PCSO Shoemith**

This role is 50% funded by Suffolk Constabulary and 50% Ipswich CSP. If funding was to end in April 2014, there will be similar implications as listed above for the ASB team

| <b>ORIGINATOR CHECKLIST (MUST BE COMPLETED)</b>  | <b>PLEASE STATE 'YES' OR 'NO'</b> |
|--|-----------------------------------|
| Has legal advice been sought on this submission?   | <b>Yes</b>                        |
| Has the PCC's Chief Finance Officer been consulted?  | <b>Yes via Claire Swallow</b>     |
| Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?                  | <b>Yes</b>                        |
| Have human resource implications been considered?  | <b>Yes</b>                        |
| Is the recommendation consistent with the objectives in the Police and Crime Plan?   | <b>Yes</b>                        |
| Has consultation been undertaken with people or agencies likely to be affected by the recommendation?                                | <b>Yes</b>                        |
| Has communications advice been sought on areas of likely media interest and how they might be managed?                               | <b>No</b>                         |
| In relation to the above, have all relevant issues been highlighted in the 'other implications and risks' section of the submission? | <b>Yes</b>                        |

## Appendices

|  |      |
|--|------|
| Appendix A - ASB administrative functions performance data ..... | PG8  |
| Appendix B – Map of PCSO patrol area .....                       | PG9  |
| Appendix C – Crime statistics for information .....              | PG10 |
| Appendix D - Town Pastors performance information.....           | PG10 |

## Appendix A

### ASB Administration performance and outcome data

The following information is produced covering the timescales of August – December 2013

| Activity                               | Frequency |
|--|-----------|
| Current ASB cases                      | 27        |
| Community Resolutions for Ipswich      | 89        |
| Risk Assessment Matrix (RAMS)          | 6         |
| Anti-Social Behaviour Contracts (ABCs) | 3 new     |
| Case Conferences held                  | 1         |
| Suffolk Family Focus Cases             | 10        |
| Crack House Closures                   | 2         |

Due to the ASB Team Leader leaving their role, there has only been one case conference since the last Accountability and Performance Panel.

## Appendix B

Map showing the patrol area for PCSO Shoesmith, with respect of the 50% CSP funding as provided previously.



## Appendix C

The data below shows crimes statistics relating specifically to the area of Ipswich covered by PCSO Shoemith for the period of August – end of November 2013, compared to the same period over the last three years.

|                             | 2011     |          |           |          |           | 2012     |          |          |          |           | 2013      |          |           |          |           |
|-----------------------------|----------|----------|-----------|----------|-----------|----------|----------|----------|----------|-----------|-----------|----------|-----------|----------|-----------|
|                             | Aug      | Sept     | Oct       | Nov      | Total     | Aug      | Sept     | Oct      | Nov      | Total     | Aug       | Sept     | Oct       | Nov      | Total     |
| Arson & Criminal Damage     | 1        | 0        | 0         | 1        | 2         | 1        | 1        | 0        | 0        | 2         | 1         | 0        | 1         | 0        | 2         |
| Drug Offences               | 0        | 0        | 0         | 0        | 0         | 1        | 0        | 2        | 0        | 3         | 1         | 1        | 1         | 0        | 3         |
| Robbery                     | 0        | 0        | 0         | 0        | 0         | 1        | 0        | 0        | 0        | 1         | 0         | 0        | 0         | 0        | 0         |
| Sexual Offences             | 1        | 0        | 0         | 0        | 1         | 0        | 0        | 0        | 0        | 0         | 0         | 0        | 0         | 0        | 0         |
| Theft                       | 3        | 3        | 3         | 1        | 10        | 2        | 2        | 2        | 4        | 10        | 4         | 3        | 8         | 0        | 15        |
| Violence Against the Person | 1        | 2        | 3         | 0        | 6         | 1        | 3        | 0        | 0        | 4         | 2         | 0        | 5         | 0        | 7         |
| Other Offences              | 0        | 1        | 2         | 0        | 3         | 1        | 2        | 0        | 1        | 4         | 4         | 0        | 0         | 1        | 5         |
| Non-notifiable crime        | 2        | 1        | 4         | 0        | 7         | 0        | 1        | 0        | 1        | 2         | 0         | 1        | 1         | 0        | 2         |
| <b>Total</b>                | <b>8</b> | <b>7</b> | <b>12</b> | <b>2</b> | <b>29</b> | <b>7</b> | <b>9</b> | <b>4</b> | <b>6</b> | <b>26</b> | <b>12</b> | <b>5</b> | <b>16</b> | <b>1</b> | <b>34</b> |

To date there has been a slight increase in the number of recorded offences in 2013, experienced in both August and October, with a small spike in 'other offences' in August and regarding theft in October.

\*Other offences include breaches of ASBO's, restraining orders, public order and possession of weapons offences.

**Appendix D**

**Town Pastor returns for 2013. October's returns are due to be submitted shortly.**

| Category | Description                   | Number of Incidents per Month |            |            |            |            |            |            |            |            |          |          |          | Annual Total |
|----------|-------------------------------|-------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|----------|----------|----------|--------------|
|          |                               | Jan                           | Feb        | Mar        | Apr        | May        | Jun        | Jul        | Aug        | Sep        | Oct      | Nov      | Dec      |              |
| 1        | Personal Safety/Wellbeing     | 20                            | 18         | 19         | 12         | 16         | 24         | 15         | 21         | 30         |          |          |          | 175          |
| 2        | Medical Assistance/Welfare    | 9                             | 9          | 8          | 12         | 8          | 19         | 13         | 10         | 18         |          |          |          | 106          |
| 3        | Providing Water/Refreshment   | 121                           | 156        | 197        | 277        | 178        | 284        | 257        | 208        | 274        |          |          |          | 1,952        |
| 4        | Calming Situation Down        | 5                             | 9          | 4          | 2          | 0          | 13         | 5          | 3          | 6          |          |          |          | 47           |
| 5        | Preventing/Reducing Crime     | 3                             | 4          | 0          | 1          | 4          | 3          | 4          | 1          | 1          |          |          |          | 21           |
| 6        | Alert Town Link Users         | 8                             | 5          | 5          | 3          | 5          | 10         | 11         | 4          | 11         |          |          |          | 62           |
| 7        | Dealing with Juveniles        | 1                             | 7          | 1          | 0          | 0          | 0          | 0          | 1          | 1          |          |          |          | 11           |
| 8        | Dangerous Items Removed       | 140                           | 182        | 183        | 181        | 183        | 195        | 201        | 153        | 155        |          |          |          | 1,573        |
| 9        | Domestic tension / Violence   | 1                             | 2          | 1          | 0          | 1          | 4          | 1          | 1          | 0          |          |          |          | 11           |
| 10       | Racial Tension / Violence     | 0                             | 0          | 1          | 0          | 0          | 0          | 0          | 0          | 0          |          |          |          | 1            |
| 11       | Pastoral Care Issues          | 12                            | 11         | 7          | 7          | 17         | 23         | 11         | 5          | 16         |          |          |          | 109          |
| 12       | Drugs Alcohol Removed         | 25                            | 34         | 34         | 31         | 21         | 43         | 37         | 27         | 20         |          |          |          | 272          |
| 13       | Mental Health Issues          | 2                             | 4          | 1          | 0          | 5          | 4          | 4          | 0          | 4          |          |          |          | 24           |
| 14       | Non-Categorised Incidents     | 1                             | 1          | 3          | 0          | 3          | 9          | 3          | 1          | 1          |          |          |          | 22           |
|          | <b>Total - All Categories</b> | <b>348</b>                    | <b>442</b> | <b>464</b> | <b>526</b> | <b>441</b> | <b>631</b> | <b>562</b> | <b>435</b> | <b>537</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>4,386</b> |

